List Account Users

Returns a paginated list of all users in your account. By default, only active users are returned. Use the `filters` parameter to include disabled users.

Endpoint

`GET` **v5/accountuser**

Requires authentication.

Path Parameters

None

Query Parameters

All query parameters are optional.

filters

array

Filter conditions used to match user fields. By default, the endpoint returns only active users. Pass `filter[field][]=status&filter[value][]=all` to include disabled users in the results.

- ▼ child attributes

field

string

The user field to filter by. Accepted value: `status` .

operator

string

The comparison operator to use.

`EQ`	Is equal to
`NEQ`	Is not equal to

value

string

The value to match against. Accepted values: `Active` , `Disabled` , `all` . Pass `all` to return both active and disabled users.

Response

Returns a paginated array of account user objects.

result_ok

boolean

Whether the request succeeded.

total_count

integer

Total number of users matching the request.

page

integer

Current page index.

total_pages

integer

Number of available pages.

results_per_page

integer

Number of users returned per page.

data

array

Array of account user objects.

- ▼ child attributes

  id

  string

  The unique ID of the user.

  username

  string

  The user's display name.

  email

string

The user's email address.

admin
integer

Whether the user has account administrator privileges. `1` = admin, `0` = standard user.

phone_support
integer

Whether phone support access is enabled for the user. `1` = enabled, `0` = disabled.

userdata
array | object

Custom user data fields set on the user. Returns an empty array `[]` if none are set.

license
string

The license type assigned to the user (e.g. `Full Access` , `Professional` , `Collaborator` , `Stakeholder`). Returns an empty string if no license is assigned.

defaultteam
string | boolean

The ID of the user's default team, or `false` if no default team is set.

status
string | null

The user's account status. Possible values: `Active` , `Disabled` , or `null` .

last_login
string | null

Timestamp of the user's most recent login (EST/EDT), or `null` if the user has not yet logged in.

api_key
string | null

The user's API token, if one has been generated. Only present on users who have an API token. Returns `null` if no token exists.

api_secret
string | null

The user's API token secret, if one has been generated. Only present on users who have an API token. Returns `null` if no token exists.

Examples

REQUEST (CURL) — BASIC LIST

```
curl -X GET "https://api.alchemer.com/v5/accountuser?api_token=YOUR_API_TOKEN&api_token_secret=YOUR_API_TOKEN_SECRET"
```

RESPONSE — BASIC LIST

```json
{
  "result_ok": true,
  "total_count": 5,
  "page": 1,
  "total_pages": 1,
  "results_per_page": 5,
  "data": [
    {
      "id": "123457",
      "username": "user@example.com",
      "email": "user@example.com",
      "admin": 0,
      "phone_support": 0,
      "userdata": [],
      "license": "",
      "defaultteam": false,
      "status": "Active",
      "last_login": null
    },
    {
      "id": "123456",
      "username": "Jane Smith",
      "email": "jane.smith@example.com",
      "admin": 1,
      "phone_support": 0,
      "userdata": [],
      "license": "Full Access",
      "defaultteam": "1000125",
      "status": "Active",
      "last_login": "2026-04-06 10:39:20",
      "api_key": "YOUR_API_TOKEN",
      "api_secret": "YOUR_API_TOKEN_SECRET"
    }
  ]
}
```

REQUEST (CURL) — INCLUDE DISABLED USERS

```
curl -X GET "https://api.alchemer.com/v5/accountuser?api_token=YOUR_API_TOKEN&api_token_secret=YOUR_API_TOKEN_SECRET&filter[field][]=status&filter[value][]=all"
```

RESPONSE — INCLUDE DISABLED USERS

```json
{
  "result_ok": true,
  "total_count": 7,
  "page": 1,
  "total_pages": 1,
  "results_per_page": 7,
  "data": [
    {
      "id": "123457",
      "username": "user@example.com",
      "email": "user@example.com",
      "admin": 0,
      "phone_support": 0,
      "userdata": [],
      "license": "",
      "defaultteam": false,
      "status": "Active",
      "last_login": null
    },
    {
      "id": "123456",
      "username": "Jane Smith",
      "email": "jane.smith@example.com",
      "admin": 1,
      "phone_support": 0,
      "userdata": [],
      "license": "Full Access",
      "defaultteam": "1000125",
      "status": "Active",
      "last_login": "2026-04-06 10:39:20",
      "api_key": "YOUR_API_TOKEN",
      "api_secret": "YOUR_API_TOKEN_SECRET"
    },
    {
      "id": "123450",
      "username": "Former Employee",
      "email": "former@example.com",
      "admin": 0,
      "phone_support": 0,
      "userdata": [],
      "license": "",
      "defaultteam": false,
      "status": "Disabled",
      "last_login": "2025-01-15 09:22:04"
    }
  ]
}
```