Contact Sub-Object

Last Modified on 12/01/2020 4:47 pm EST |

Note: Contacts records are stored within our system using the email address as the key. A single record per email address is stored per account. Email address and all standard contact fields are are stored at the account level. This means that changes to the standard contact fields of an existing contact will be made globally wherever the contact is present. For more information: http://help.alchemer.com/help/article/link/global-vs-campaign-contact-fields.

The following API calls are currently available for the Contact sub-object:

- GET LIST
- GET CONTACT
- CREATE CONTACT

- UPDATE CONTACT
- DELETE CONTACT

GET LIST - Get a list of all of your contacts for the specified survey and campaign.

https://api.alchemer.com/v4/survey/123456/surveycampaign/100000/contact

Parameters	Example	Required
Authentication Credentials	api_token=abcd12345&api_token_secret=abcd12345	True
page	page=3	False
resultsperpage	resultsperpage=100	False

Response Example (.debug format):

```
Array
 [result_ok] => 1
 [total_count] => 55000
 [page] => 1
 [total_pages] => 1100
 [results_per_page] => 50
  [data] => Array
      [0] => Array
          [id] => 100030864
          [semailaddress] => example@email.com
          [sfirstname] => First
          [slastname] => Last
          [sorganization] => Organization
          [sdepartment] => Department
          [shomephone] => 123-456-7891
          [sfaxphone] =>
          [sbusinessphone] =>
          [smailingaddress] => 123 Main St
```

```
[smailingaddress2] =>
    [smailingaddresscity] => Anycity
    [smailingaddressstate] => CO
    [smailingaddresscountry] => US
    [smailingaddresspostal] => 12345
    [stitle] =>
    [surl] =>
    [scustomfield1] =>
    [scustomfield2] =>
    [scustomfield3] =>
    [scustomfield4] =>
    [scustomfield5] =>
    [scustomfield6] =>
    [scustomfield7] =>
    [scustomfield8] =>
    [scustomfield9] =>
    [scustomfield10] =>
    [estatus] => Active
    [esubscriberstatus*] => Unsent
[49] => Array
    [id] => 100030864
    [semailaddress] => example@email.com
    [sfirstname] => First
    [slastname] => Last
    [sorganization] => Organization
    [sdepartment] => Department
    [shomephone] => 123-456-7891
    [sfaxphone] =>
    [sbusinessphone] =>
    [smailingaddress] => 123 Main St
    [smailingaddress2] =>
    [smailingaddresscity] => Anycity
    [smailingaddressstate] => CO
    [smailingaddresscountry] => US
    [smailingaddresspostal] => 12345
    [stitle] =>
    [surl] =>
    [scustomfield1] =>
    [scustomfield2] =>
    [scustomfield3] =>
    [scustomfield4] =>
    [scustomfield5] =>
    [scustomfield6] =>
    [scustomfield7] =>
    [scustomfield8] =>
    [scustomfield9] =>
    [scustomfield10] =>
    [estatus] => Active
    [esubscriberstatus] => Unsent
```

esubscriberstatus is a combination of status log response status and send status. It returns 1 of 5 values:

- Unsent
- Sent
- Bounced
- Partial Link clicked and at least one page submitted
- Complete Link clicked and response completed

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GET CONTACT - Get a information about a specified contact.

https://api.alchemer.com/v4/survey/123456/surveycampaign/100000/contact/100030864

Parameters	Example	Required
Authentication Credentials	api_token=abcd12345&api_token_secret=abcd12345	True

Response Example (.debug format):

```
Array
  [result_ok] => 1
  [data] => Array
      [id] => 100030864
      [semailaddress] => fakegizmo777+0@gmail.com
      [sfirstname] =>
      [slastname] =>
      [sorganization] =>
      [sdepartment] =>
      [shomephone] =>
      [sfaxphone] =>
      [sbusinessphone] =>
      [smailingaddress] =>
      [smailingaddress2] =>
      [smailingaddresscity] =>
      [smailingaddressstate] =>
      [smailingaddresscountry] =>
      [smailingaddresspostal] =>
      [stitle] =>
      [surl] =>
      [scustomfield1] =>
      [scustomfield2] =>
      [scustomfield3] =>
      [scustomfield4] =>
      [scustomfield5] =>
      [scustomfield6] =>
      [scustomfield7] =>
      [scustomfield8] =>
      [scustomfield9] =>
      [scustomfield10] =>
      [estatus] => Active
      [esubscriberstatus*] => Unsent
```

*esubscriberstatus is a combination of status log response status and send status. It returns 1 of 5 values:

- Unsent
- Sent
- Bounced
- Partial Link clicked and at least one page submitted
- Complete Link clicked and response completed

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CREATE CONTACT - Create a new contact.

 $https://api.alchemer.com/v4/survey/123456/surveycampaign/100000/contact/?\\ _method=PUT\&semailaddress=newexample@email.com$

Parameters	Example	Required
Authentication Credentials	api_token=abcd12345&api_token_secret=abcd12345	True
semailaddress	example@email.com	True
sfirstname	Firstname	False
slastname	Lastname	False
sorganization	Organization	False
sdivision	Division	False
sdepartment	Department	False
steam	Team	False
sgroup	Group	False
srole	Role	False
shomephone	123-456-7890	False
sfaxphone	123-456-7890	False
sbusinessphone	123-456-7890	False
smailingaddress	123 Main St	False
smailingaddress2	Suite 100	False
smailingaddresscity	Anycity	False
smailingaddressstate	СО	False
smailingaddresscountry	US	False

Parailineters	Éxample	Required
stitle	Title	False
surl	www.website.com	False
scustomfield1-10*	custom field data 1-10	False
custom[ID]†	custom[15]=value	False
estatus	Active, Inactive	False
allowdupe	true	False

^{*}These are the custom fields 1-10 that are available as part of the email campaign contact list.

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UPDATE CONTACT - Update a specified contact.

 $https://api.alchemer.com/v4/survey/123456/surveycampaign/100000/contact/100030864?\\ _method=POST$

Parameters	Example	Required
Authentication Credentials	api_token=abcd12345&api_token_secret=abcd12345	True
semailaddress	example@email.com	False
sfirstname	Firstname	False
slastname	Lastname	False
sorganization	Organization	False
sdivision	Division	False
sdepartment	Department	False
steam	Team	False
sgroup	Group	False
srole	Role	False
shomephone	123-456-7890	False
sfaxphone	123-456-7890	False
sbusinessphone	123-456-7890	False
smailingaddress	123 Main St	False
smailingaddress2	Suite 100	False

[†]These are the custom fields that are available as part of the account email lists. Learn how to get the ID number for custom fields.

Parameters Parameters	Éxample	Required
smailingaddressstate	СО	False
smailingaddresscountry	US	False
smailingaddresspostal	12345	False
stitle	Title	False
surl	www.website.com	False
scustomfield1-10*	custom field data 1-10	False
custom[ID]†	custom[15]=value	False
estatus‡	Active, Inactive	False

^{*}These are the custom fields 1-10 that are available as part of the email campaign contact list.

DELETE CONTACT - Delete a specified contact.

https://api.alchemer.com/v4/survey/123456/surveycampaign/100000/contact/100030864? _method=DELETE

Parameters	Example	Required
Authentication Credentials	api_token=abcd12345&api_token_secret=abcd12345	True

Response Example (.debug format):

```
Array
(
    [result_ok] => 1
)
```

Getting Custom Field ID from Email Lists

Go to Account > Email Lists and click the link to Manage Custom Fields in the bottom left. With a web-developer tool installed on your browser right click on the desired field and click Inspect Element. This will give you the details for this field. What you are looking for is the name field. It will look like the below. The number is all you need for either a PUT or a POST.

[†]These are the custom fields that are available as part of the account email lists. Learn how to get the ID number for custom fields.

[‡]Updating the contact status to "Inactive" will unsubscribe the contact from the email campaign.

	Create New List	Custom Fields
	List Name ▲	
	All questions contact list	Custom Field Name
	All Questions May 6 contact list	input.form-control 377px × 34px
	API	customerpw
	Bri's Email Campaign contact list	
	Bri's Email Campaign contact list	jan
	bri's survey contact list	feb
	bri's survey contact list	mar
	bri's survey contact list	
bris Elements Network Sources Timeline Profiles Resources Audits Console		
▶ <header> ▼ <div id="opti</th><td>ier> .ons-1545"> s Control> script><td>d" type="text"></td></div></header>	d" type="text">	
	s="col-md-4 text-center"> s="col-md-2 text-center">	

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