API Base Domains by Region

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Alchemer hosts accounts in four regions. All API calls must use the domain that matches your account — calls to the wrong domain will fail, even with valid credentials.

Domains by Region

Replace `api.alchemer.com` in any example call with your regional domain. The version segment and path stay the same.

Region	API Domain
United States	`https://api.alchemer.com`
European Union	`https://api.alchemer.eu`
Canada	`https://api.alchemer-ca.com`
Australia	`https://api.au.alchemer.com`

Troubleshooting

A domain mismatch is one of the most common causes of failed API calls. If you see any of the following, verify you are using the correct regional domain:

- `Login failed / Invalid auth token`
- `Invalid api_token or api_token_secret supplied`
- Empty response or connection timeout
