

# API Base Domains by Region

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Alchemer hosts accounts in four regions. All API calls must use the domain that matches your account — calls to the wrong domain will fail, even with valid credentials.

## Domains by Region

Replace `api.alchemer.com` in any example call with your regional domain. The version segment and path stay the same.

Region	API Domain
United States	<code>https://api.alchemer.com</code>
European Union	<code>https://api.alchemer.eu</code>
Canada	<code>https://api.alchemer-ca.com</code>
Australia	<code>https://app.au.alchemer.com</code>

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## Troubleshooting

A domain mismatch is one of the most common causes of failed API calls. If you see any of the following, verify you are using the correct regional domain:

- `Login failed / Invalid auth token`
  - `Invalid api_token or api_token_secret supplied`
  - Empty response or connection timeout
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