US, EU, or Canada API

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All of our API resources will use api.alchemer.com in example calls, however, if you are using an EU or Canadian account, your calls must use either the api.alchemer.eu or api.alchemer-ca.com domains.

Not sure if your account is US, EU, or Canada?

Check the URL when you are logged in to the application. If you see app.alchemer .com your account is a US account. *Note that US accounts use the EST/EDT Timezone.*

If you see app.alchemer.eu your account is an EU account. *Note that EU accounts use the GMT Timezone.*

If you see app.alchemer-ca.com, your account is a Canada account. *Note that CA accounts use the GMT Timezone.*